

Peninsula Home Hospice announcement regarding COVID-19 and service provision.

March 20th 2020.

At PHH we've been responding to the unfolding COVID-19 situation with a focus on the health and wellbeing of the people we support along with that of our staff, volunteers and visitors. The management team are working to ensure that measures are in place to minimise the risks of virus transmission within the community of people we work with.

As part of this we have put in place a process of screening staff, volunteers and visitors for any risks and symptoms associated with COVID-19. Our staff and volunteers will also be checking for risks and symptoms before visiting clients in their homes and where requested or appropriate we can provide support over the phone.

In an effort to decrease the risk of virus transmission we have made the decision to cancel our group programs and public events for the time being and we understand that this can be disappointing while hoping you understand it is also necessary.

For anyone affected by these cancellations please contact the PHH office on 5973 2400 to talk so that one of our staff members can offer support and answer questions you may have.

PHH is also putting plans in place to ensure that, as an organisation, we continue to have the resources and capacity to provide ongoing community based palliative care for people in our community living with a life-limiting illness. We are continually reviewing the way in which our staff work with each other so that we minimise risks within the workplace. Resources needed to continue providing services have been reviewed and steps have been taken to access the resources needed.

Our focus is on recognising and responding to these new and changing circumstances in a way that values social connectedness and human relationships in a newly unfolding climate of physical distance and uncertainty about the future. We want our community to know that we care and that we'll continue to do the very best we can with the resources we have.

We will regularly provide updates on our approach to COVID-19, whenever there are changes.

Rachel Bovenizer,
Chief Executive Officer